

The Number of Retail Customers with Unpaid Consumer Loans and Credit Card Debts (Monthly)				
Years	Months	The Number of Retail Customers with Unpaid Consumer Loans <sup>(1)</sup>	The Number of Retail Customers with Unpaid Credit Card Debts <sup>(1)</sup>	The Number of Retail Customers with Unpaid Consumer Loans or Credit Card Debts <sup>(2)</sup>
2025	1	178.382	194.163	303.367
	2	149.924	167.163	258.641
	3	142.902	167.873	262.297
	4	152.208	162.369	263.868
	5	171.123	162.617	273.338
	6	148.993	161.709	258.598
	7	141.883	129.035	230.730
	8	138.422	183.328	259.130
	9	138.444	153.566	247.638
	10	123.753	153.378	232.851
	11	121.774	145.986	222.123
	12	156.716	178.131	276.140
2026	1	135.663	182.797	261.957
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	3			
	4			
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	8			
	9			
	10			
	11			
	12			
<b>January 2025 (3)</b>		<b>178.382</b>	<b>194.163</b>	<b>303.367</b>
<b>January 2026 (3)</b>		<b>135.663</b>	<b>182.797</b>	<b>261.957</b>

The Banks Association of Turkey Risk Center

(1) The unique number of individuals who are transferred to legal follow-up for unpaid consumer loans and credit card debts in the relevant month.

(2) The unique number of individuals who are transferred to legal follow-up "only for consumer loans", "only for credit card debts" and "both consumer loans and credit card debts" in the relevant month.

(3) The totals of the months are not equal to the general totals at the bottom of the table. The difference is due to the fact that "a person" can be counted as one in multiple months, for different cases. Therefore, although this person can be counted in multiple months, he is counted "only once" in the general total at the bottom of table.

(\*) Banks and financial institutions whose operating licenses have been revoked continue to report their loans and receivables to The Banks Association of Turkey Risk Center, so they are included in the report.