

The Number of Retail Customers with Unpaid Consumer Loans and Credit Card Debts (Annual)			
Years	The Number of Retail Customers with Unpaid Consumer Loans ⁽¹⁾	The Number of Retail Customers with Unpaid Credit Card Debts ⁽¹⁾	The Number of Retail Customers with Unpaid Consumer Loans or Credit Card Debts ⁽²⁾
2009	686.479	1.246.462	1.555.998
2010	504.685	824.235	1.121.660
2011	417.634	671.417	910.117
2012	684.951	907.298	1.257.397
2013	644.920	915.691	1.209.119
2014	669.383	1.018.576	1.297.132
2015	725.278	1.002.518	1.331.305
2016	727.268	975.015	1.321.053
2017	750.201	875.465	1.293.314
2018	902.918	806.709	1.388.673
2019	952.405	803.319	1.403.546
2020	433.575	397.237	690.355
2021	1.353.996	732.346	1.704.412
2022	1.000.627	900.094	1.494.395
2023	852.727	865.648	1.320.376
2024	1.182.376	1.375.609	1.859.843
2025	1.284.791	1.625.700	2.114.107

The Banks Association of Turkey Risk Center

(1) The unique number of individuals who are transferred to legal follow-up for unpaid consumer loans and credit card debts in the relevant year.

(2) The unique number of individuals who are transferred to legal follow-up "only for consumer loans", "only for credit card debts" and "both consumer loans and credit card debts" in the relevant year.

() Banks and financial institutions whose operating licenses have been revoked continue to report their loans and receivables to The Banks Association of Turkey Risk Center, so they are included in the report.*